Relocation Preparation Process

> APPLICANT



Special Immigrant Visa (SIV) applicants and eligible family



U.S. Refugee

Admissions Program (USRAP)

applicants and eligible family

SIV principal applicants who are COMapproved and documentarily complete, with spouse and unmarried children under the age of 21 at time of petition*

P1 cases that are referred to USRAP with spouse



and unmarried children under 21; P2 cases that are referred to USRAP with spouse and children of any age, whether married or unmarried. **Note:** Afghans cannot apply for USRAP directly; they require a referral



Applicant emails National Visa Center (NVC) to apply for an SIV



Refugee referrals are submitted to the Department of State by an eligible referring agency or organization



Applicant submits a complete Chief of Mission (COM) application



If approved, applicant receives COM and petition approval notification



Applicant works with the NVC to complete a visa application



If accepted, applicant receives (and must respond to) confirmation email with Afghan Referral Record (ARR) number



Applicant will receive an initial screening call from U.S. government-funded staff (IOM or CARE) for an interview (with potential follow up) to prepare the case

CASE SENT TO CARE

Immigrant Visa (IV) applicants, which include eligible family of **U.S. Citizens & certain Lawful** Permanent Residents (LPRs)



Family of U.S. Citizens: spouse, unmarried children under the age of 21, and parents of a U.S. citizen, with approved I-130 petitions and documentarily complete IV cases

Family of LPRs: spouse, unmarried children under the age of 21, with approved I-130 petitions and documentarily complete IV case with current priority date**



Family of Parolees



Spouse and unmarried children under the age of 21 as of August 14, 2021 of current parolees or parolees who were granted Temporary Protected Status (TPS)

Family of Refugees and Asylees



Spouse and unmarried children under the age of 21 of a principal Asylee or Refugee



Petitioner completes an I-130 petition with USCIS



If petition is approved, petitioner will receive an approval notice from USCIS



The NVC creates an IV case, sends a welcome letter, and requests applicants to complete an IV application



Parolee completes a DS-4317 to request family reunification



Prinicipal Asylee or Refugee completes an I-730 petition with USCIS



Upon validation of Parolee status, parolee will be contacted to validate family relationship



If petition is approved, petitioner will receive an approval notice from USCIS



Applicant will receive a phone call from a U.S. government representative for an interview to prepare the case file



For Refugees Only: Applicant will receive a phone call from a U.S. government representative for an interview to prepare the case file



^{**} To check if your priority date is current, refer to https://travel.state.gov/content/travel/en/legal/visa-law0/visa-bulletin.html Note: Certain LPRs don't have the same priority date restriction (SIV and others)



CARE Relocation Process

Travelers in all immigration pathways will experience the same processing steps while their case is with CARE for processing

>> TRAVELER



Upon CARE receipt of case, **CARE Contact Center case** managers (based in the U.S.) will contact the primary traveler

- Cases must pass certain reviews prior to first contact from CARE Contact Center
- CARE case managers are available to speak in English, Dari, and Pashto
- Travelers may contact CARE to provide updates or ask questions: Via phone at +1 (833-839-0375) Via WhatsApp at +1 (678-916-5522)

Please Note: Calling the Contact Center will not expedite a case processing and the case manager has no information regarding the timing of next steps

During the call, traveler will be asked to:

- 1. Verify identify of principal applicant
- 2. Confirm location of travelers
- 3. Confirm eligible family members
- 4. Email scanned documents
- CARE case managers do not have information about the status or timing next steps for case processing
- In some cases, documents other than passports may be requested (i.e., visas, tazkiras, marriage certificates, etc.)

When a case is ready for (relocation, travelers will receive a call from a U.S. phone number to coordinate pre-travel logistics

Please Note: The time between steps 3 and 4 in this process can vary widely based on individual factors



Travelers send documents to CareTravelData@state.gov for review and verification

• If there are any issues with the documents sent, travelers will receive an email requesting new scans of the documents





Individuals work with CARE to begin pre-travel requirements. Passports will be collected, medical exams will be conducted, and other guidance will be shared

The amount of time to complete each step in this process is different for each case

- Travelers should carry medications and relevant documentation with them
 - Each traveler is permitted one piece of luggage, maximum weight of 23kg

Travel out of Afghanistan to a CARE platform for further in-person case processing

For more information on applicant types and contact information for agencies

listed here, see https://www.state.gov/afghanistan-inquiries/

• The ultimate destination for processing is based on a wide variety of factors, including eligibility type and the space capacity at each location



CARE Platforms Process

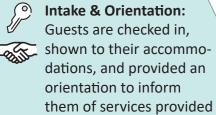
For more information on applicant types and contact information for agencies listed here, see https://www.state.gov/afghanistan-inquiries/

Guests will experience different processing steps based on their immigration pathway type, but all guests will have access to the same services on the platforms.

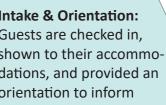


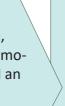
>>> GUEST





at the platform





Immigration Interviews: Scheduled with relevant

agency. Interviews will either be on-site at the platform or at the U.S. embassy or consulate (transportation provided) in the country where the guest is located



Travelers Undergo Security Vetting: immigration process and a requirement to receive visas or refugee status



Assurances:

Guests in most* pathways are matched with a resettlement agency in a U.S. community to facilitate a smooth transition to life in the U.S.



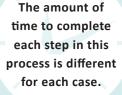
Document Issuances:

Visas or refugee letters are issued upon completion of the immigration process



Preparation for Departure: Information on U.S. resources and laws

are shared with guests. Pre-flight medical checks and platform check-outs are completed. Flights are booked



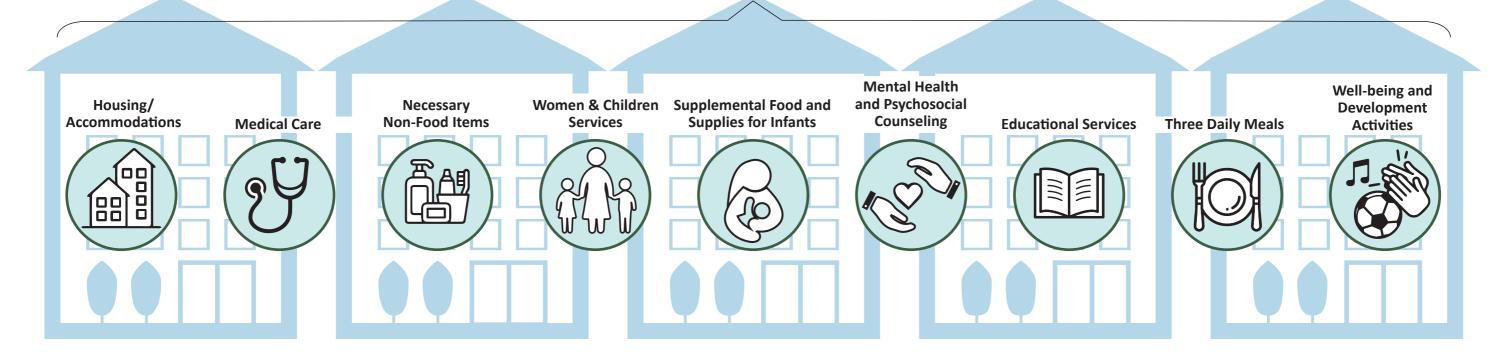


Departure:

Guests are escorted to the airport for departure



Services Provided at the Platform Throughout Processing



^{*} Note: This applies to SIVs and Refugees. Immigrant Visa (IV) Applicants & Family of Asylees travelers are not matched with resettlement agencies in the U.S.

